**6.  Report inappropriate contents**

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| **Use Case Name** | Report inappropriate contents |
| **Version** | 1.0 |
| **Goal** | Successfully report a post / page content |
| **Summary** | This process involves communication between the user and the admin. Once the admin receives a report from a user, it will be checked and finalized. |
| **Primary Actor** | User |
| **Secondary Actor** | Admin |
| **Pre-conditions** | At least one post or article with inappropriate contents is available for reporting |
| **Triggers** | The user clicks on a post that they want to report. |
| **Basic Course of Events** | 1. Use case begin when user see an unsuitable content from their opinion. 2. The user clicks on the “Report” button. 3. A popup with a selection of possible reporting reasons displays, prompting the user to select what makes them uncomfortable. 4. The user selects the reason they desire or type in “other” option. 5. Reported post/content will be sent and checked by administration. |
| **Alternative Paths** | 1. The post/content was removed              1.1 A pop-up shows user that the content was removed and no longer available              1.2 Automatically redirect user to the R-pet homepage. |
| **Post-conditions** | The chosen report is successfully reported to the admin. |
| **Business Rules** | User must agree with the terms of condition of R-pet after they report. |
| **Author and Date** | Nguyen Phuong Nam  April 23, 2022 |

**7.** **Check reported contents**

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| **Use Case Name** | Check reported contents |
| **Version** | 1.0 |
| **Goal** | Successfully decide that whether to delete or keep the reported content |
| **Summary** | This procedure highlights the admin's importance in preserving the application's credibility. After receiving the report, the admin will determine if it is acceptable or unsuitable for the application in accordance with their policies and then make a final decision. |
| **Primary Actor** | Admin |
| **Secondary Actor** | None |
| **Pre-conditions** | At least one report is sent to the admin |
| **Triggers** | Receive a report from user |
| **Basic Course of Events** | 1. Determine if the report was genuine or incorrect in accordance with application rules. 2. Decide whether to keep or remove the post / content. 3. End of Use Case. |
| **Alternative Paths** | None |
| **Post-conditions** | The system will send a notification to the reporter and the content owners after making decision.   1. If the content is deleted, send a message to both content writer and reporter. 2. If not, nothing happened. |
| **Business Rules** | Administrator must follow rules of the application to make final decision. |
| **Author and Date** | Nguyen Phuong Nam  April 23, 2022 |
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**8. Connect with other pet owners**

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| **Use Case Name** | Connect with other pet owners |
| **Version** | 1.0 |
| **Goal** | Communicate with other owner’s account |
| **Summary** | This procedure emphasizes the ability to connect pet owners of the application. When users want to find friends, the system will automatically locate nearby people. Alternatively, users can do a search for a certain account. |
| **Primary Actor** | User |
| **Secondary Actor** | User |
| **Pre-conditions** | At least two accounts are registered. |
| **Triggers** | Users want to communicate with other owners via R-Pet. |
| **Basic Course of Events** | 1. Click the “Find nearby owner” button. 2. Click the desired profile. 3. Click “Add” button. 4. End of Use Case. |
| **Alternative Paths** | 1. The user does not grant permission for R-pet to access their location 2. A notification pop-up to show that the user is disable their location. 3. Redirect the user to setting and tell them open their location for the app.   1.2 The user wants to find account to add  1. Hit the search button  2. User can choose whether find account or find a pet’s owner.  3. Type their desired keyword. A list of relevant accounts will be displayed.  4. Click their desired account.  5. Click “add” |
| **Post-conditions** | The invitation is sent. |
| **Business Rules** | Permission to access user’s position to find nearby owners |
| **Author and Date** | Nguyen Phuong Nam  April 23, 2022 |